



## NEW YEAR – NEW FLOOR SALE!

### TERMS AND CONDITIONS

- The Alstonville Tiles & Floorcoverings, 'NEW YEAR - NEW FLOOR!' sales promotion, will from here afterwards be referred to as '*the promotion*', throughout the following terms and conditions.
- The Alstonville Tiles & Floorcoverings, 'NEW YEAR - NEW FLOOR!' *the promotion*, will begin at 7am on Monday the 16th of January 2023 and conclude at 5pm on Tuesday the 28th of February 2023.
- **All orders must be paid for in full, prior to the conclusion of the promotion, including those for account customers, in order to qualify.**
- Zip Pay and Zip Money payment facilities, are not available for this promotion.
- If invoices are not paid in full by the close of business on Tuesday the 28th of February 2023, then their pricing will revert to our normal Retail Price.
- In order to take advantage of the added value benefits being offered as part of the promotion, such as Free Local Deliveries available for orders valued over \$1000.00, the associated invoice and goods contained therein, **must be:**
  1. **Paid in full** at the time of placing the order.
  2. Delivered during the promotional period between the 16/01/2023 and the 28/02/2023, or as soon as possible thereafter.
  3. Collected from the Alstonville Tiles & Floorcoverings Warehouse, no later than One (1) calendar month from the promotions end date, otherwise a weekly warehousing fee of \$55.00/Week will be charged and must be paid, before the goods can be collected.
- The promotion is subject to the availability of the products at the time, and no consideration will be given to extending the offer or waiting for out-of-stock products to become available at a later date, as prices are subject to change without notice.
- The promotion excludes any *made-to-order-product* or products already marked at special or sale prices, remnant, discontinued, clearance, or second quality products.
- **Order cancellations or the return for refund of products purchased as part of the promotion, will not be considered under any circumstances.**

- **It is the responsibility of the Customer to ensure enough goods are purchased to complete their project.**
- Plan take-offs are estimates only and no responsibility is accepted by Alstonville Tiles & Floorcoverings, its employees, or associates for the accuracy of these take-offs.
- Alstonville Tiles & Floorcoverings cannot guarantee future supply of any product.
- It is the responsibility of the Customer to check all goods on receipt. No claims will be investigated by Alstonville Tiles & Floorcoverings for shortages, batch variations, product quality or performance after 48 hours from delivery or collection, or if the product has been fixed (installed). – Installation indicates acceptance of all the above.
- Any Installation requirements will be considered separately and on a POA basis only.
- **Alstonville Tiles & Floorcoverings does not warrant the installation of any product installed by a third party. If the installation is to be carried out by a third party, Installation instructions should be sourced from the product manufacturer.**